

# Emergency Shelter System Overview

Operational End of Year Report

December 22, 2020

# Agenda

- I. **Introductions** – Johanna Berg, IMT Policy and Partnership Chief and Deputy County Manager of EGCI
  
  - II. **Overview** – Keith Lattimore, IMT Operations Chief and Director of Housing Stability
    - Current COVID-19 Respite, Shelters, and Hotels
    - New / Upcoming COVID-19 Homelessness Sites
    - Data, Funding, and Investments
    - Upcoming Community Engagement
  
  - III. **Questions and Discussion**
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## Priority Populations

### **Priority 1:** Individuals living in *congregate* shelters

- Physical distancing at all shelters
- Protective housing for single adults and families
- Quarantine and isolation for single adults

### **Priority 2:** Unsheltered persons living outside

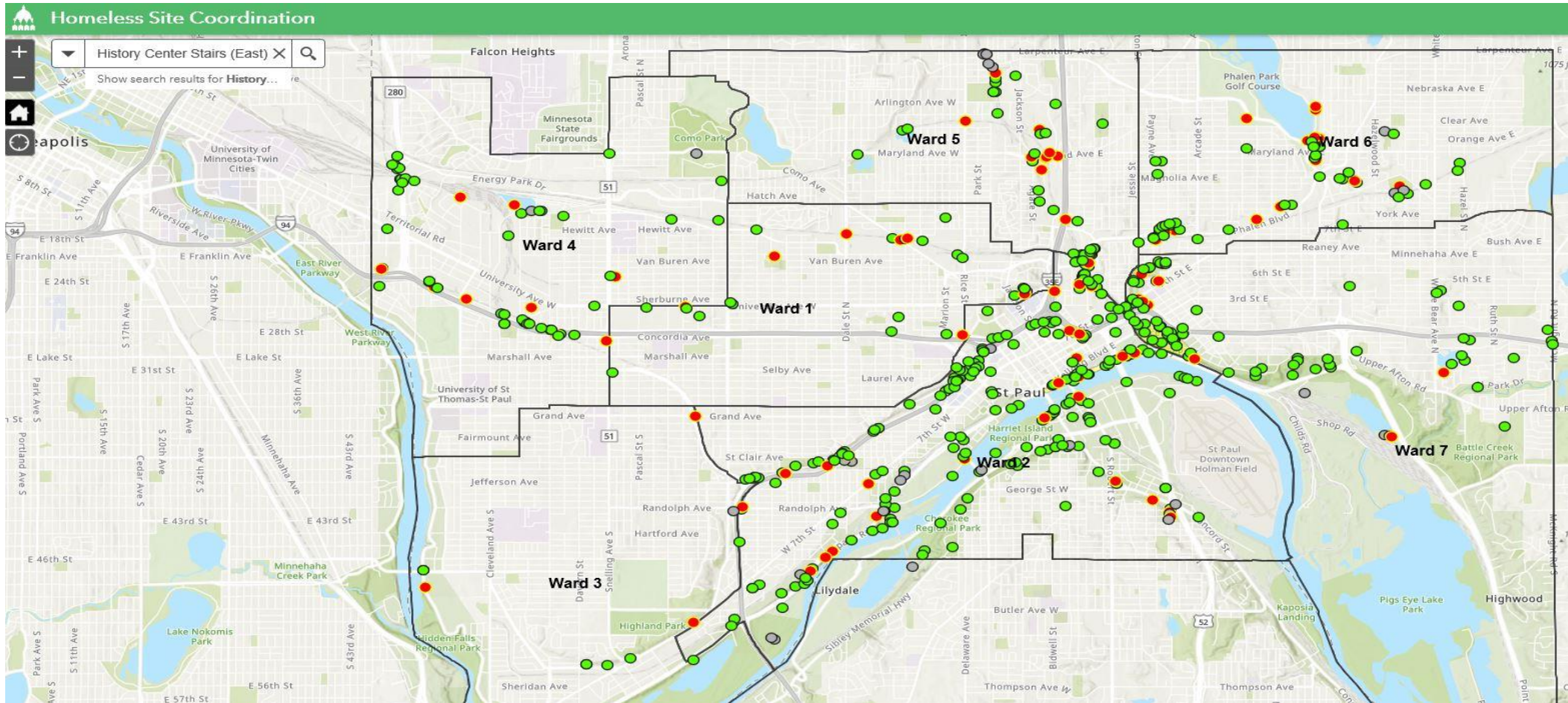
- Continue to partner with local shelters and organizations, including RADIUS Health, People Inc., City of Saint Paul, shelter providers, law enforcement, and various Ramsey County departments to support and advocate for individuals in unsheltered settings

# No Ramsey County Resident Should Sleep Outside This Winter

With thanks, acknowledgement and recognition to...

IMT Chiefs	Community Engagement Team	Subject Matter Experts	Homeless Ops and Support Team
Keith Lattimore	Sara Hollie	Jean Krueger	Stephanie Alexander
Max Holdhusen	Prince Corbett	John Siqveland	Alex Cleaveland
Elizabeth Tolzmann	Mee Cheng	Tina Curry	Cedric Lattimore
Maggie Dreon	Lidiya Girma	Loni Aadalen	Zachary Hylton
Molly O'Rourke	Jessica Jerney	Maria Wetherall	Justice Rondeau
	Altreisha Foster-Bento	Josh Olson	Sia Xiong

# Unsheltered Encampments in Saint Paul



## Existing and expanded shelter system

Shelter	Pre-COVID Shelter Capacity	COVID-19 Capacity
Higher Ground	356	178
Union Gospel Mission	177	177 (expanded into non-shelter rooms)
Safe Space	64	64 (expanded into unused space)

Shelter	Added Capacity
Women's Hotel-Shelter	80
Elders Hotel-Shelter	115
Hotel-Shelter Alternative	114
COVID-19 Respite	72

## Safe and Stable Shelter Operations

### 24/7 On-site Staffing

- Staff reflect the residents and have diverse experiences
- Build relationships with residents
- CPR and Narcan trained

### Wraparound Services

- 3 meals per day provided
- On-site mental health services
- Transportation services
- Health care and nursing

### Pathways to Housing Stability

- On-site benefit and housing navigation
- Removing barriers for housing readiness

### Trauma-informed Security

- Rooted in de-escalation
- Aware of mental health crises
- 24/7 presence
- Inside and outside facility

## Bethesda Hospital

- Operational mid-December through April 2022
- Initial approach
  - 2 floors dedicated to COVID-19 respite care for up to 68 people
  - 2 floors dedicated to shelter for 100 individuals (men) which offers 24/7 services through referrals from community outreach teams and other shelters
- Seeking community partners to provide shelter services, mental health and chemical dependency services for shelter residents.





## Luther Seminary

- Operational mid-December through April 2021
- Former Dormitory building on Luther Seminary campus in Saint Anthony Park Neighborhood
- Provides capacity for up to 50 women and couples through referrals from community outreach teams and shelters
- Additional hotel space for single adults are being solidified for 2021



## Investments and Expanded Capacity in Family Shelters

### July 2020

Funded move of Project Home rotating shelter from the church to Hotel 340 and increased from 11 families to 22 families

### November 2020

Started a service contract with Voices of East African Women for additional family shelter space

### December 2020

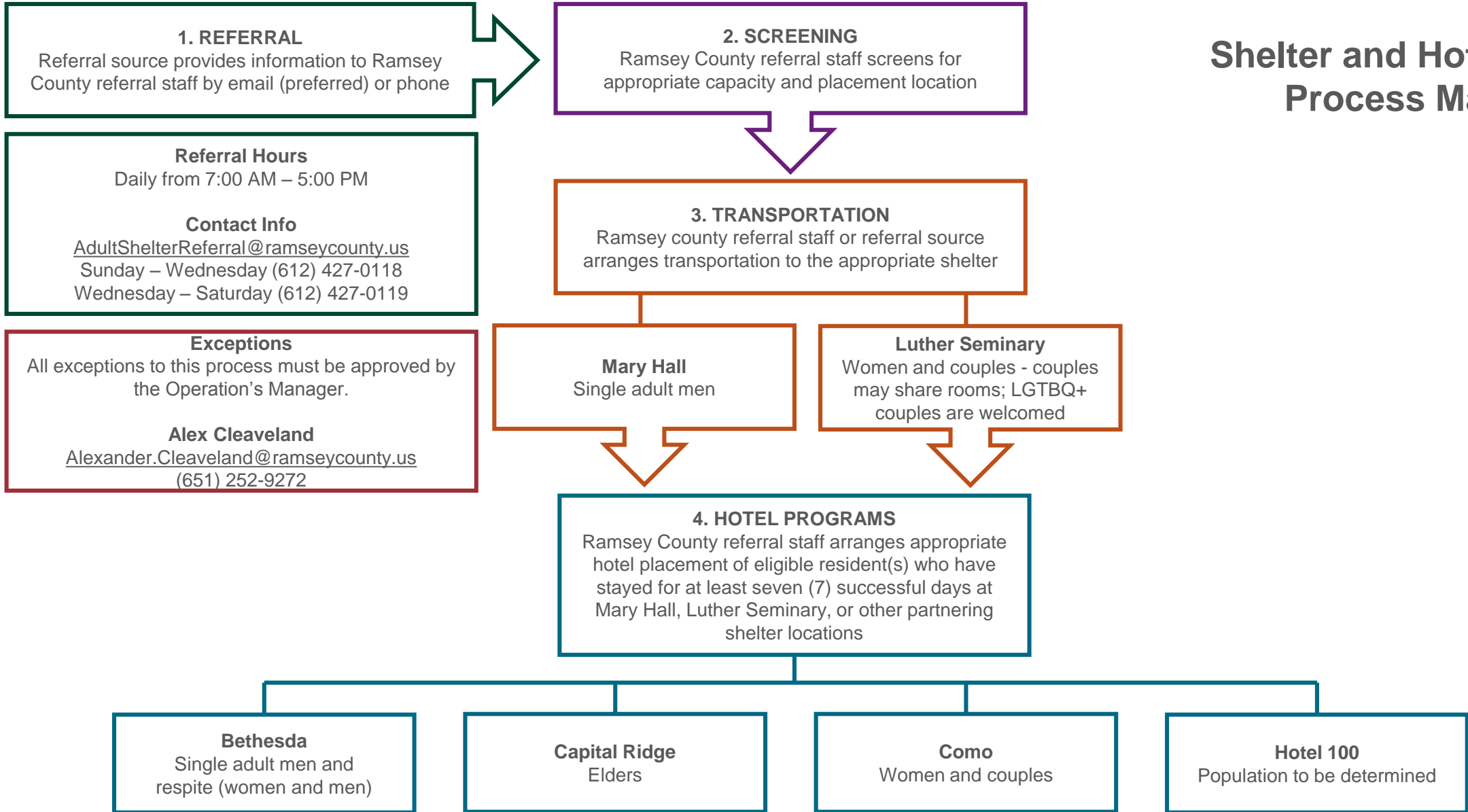
Worked with Interfaith Action to find a permanent Project Home location with the Sister's of St. Joseph

## Day Shelter Expansion

- Safe Space – Daytime hours are now from 9 a.m. to 12 p.m.
- Saint Paul Opportunity Center – Nighttime hours extended to 10 p.m.
- Finalizing a service contract and agreement with Listening House to operate in the city-owned Freedom House on Grand and West Seventh in Saint Paul



# Shelter and Hotel Process Map



## Residents Served Since March 16, 2020

631

- Homeless residents served under Ramsey County IMT

245

- Respite residents served under Ramsey County IMT

737

- Unduplicated total residents served in respite and hotel shelters

70+

- Residents provided long-term housing referral and placement

696

- Projected rooms to be created for residents experiencing homelessness by December 31, 2020

## Staffing and Spending Since March 16, 2020

140

- Approximate staff hired for Homelessness Operations, including staff who were redeployed

140

- Additional anticipated number of staff needed to be hired in the next few months to cover projected capacity needs

An estimated over \$7,000,000 of CARES spending on homelessness through November 2020

Housing Department to be established in mid-February 2021 within the Economic Growth and Community Investment (EGCI) Service Team

## Outreach Efforts, Shelter Capacity, and Programming



\$500,000 in Rapid Rehousing Program from the Emergency Solutions Grant

\$250,000 for outreach expansion to connect unsheltered families from the Emergency Solutions Grant



75 slots for long-term housing providers through Housing Support

165 slots for assisted living providers through the state's Housing Support Program



Landlord Assistance Program for landlords with renters experiencing financial challenges due to COVID-19

## Upcoming Community Engagement

- **Bethesda**
  - Updating FAQs on the online site and planning broader community conversation
  - Identifying community engagement and outreach for City, DSI, and CAAPB for neighborhood advisory team
- **Women-Couple's Shelter at Luther Seminary**
  - Grand opening scheduled for December 15
  - Planning ongoing community engagement events post-opening in early January
  - Will include Luther and the local district community council
  - More details on the engagement will be revealed this week
- **Family Shelter** – Town halls scheduled for December 21 and January 5



## Questions and Discussion