

Board of Commissioners Resolution

B2020-211

15 West Kellogg Blvd.
Saint Paul, MN 55102
651-266-83506

Sponsor: Emergency Communications

Meeting Date: 10/27/2020

Item Number: 2020-453

Title: Ramsey County Emergency Communications 911 Phone System Refresh

Background:

Ramsey County Emergency Communications Center (ECC) installed a new 911 phone system during the summer of 2015. For this installation the County purchased all new hardware and software for both the primary phone system at the ECC and the Arden Hills backup location. The existing infrastructure for both of these systems has reached their five year life expectancy and needs to be replaced. The Ramsey County Dispatch Policy Committee concurred with the ECC Director's request to use the Emergency Communications Center Equipment Fund balance to replace the current aging phone system hardware.

The cost for hardware and services for the ECC and Arden Hills phone system is \$742,749 which includes the following:

Item	Cost
Hardware Replacement (Servers, Switches, Workstations)	\$375,535
Project Management, Implementation, and Training	\$201,784
Heads Up Display (For real-time performance metrics)	\$76,495
One year of Tier 1 Support	\$72,000
Extended Warranties (five years)	<u>\$16,935</u>
	\$742,749

With the new phone system the ECC will be able to utilize the most up to date phone line technology, have greater access and reliability, and allow the backup site to become an extension of the primary site which eliminates a forty minute transfer process in the event of a system failure. The new system will also allow the County to move its administrative lines off of old copper phone wires and adds redundancy by providing the County with multiple access points for non-emergency lines.

Recommendation:

The Ramsey County Board of Commissioners resolved to:

1. Approve the use of the Emergency Communications Center Equipment Fund Balance to replace the 911 Phone system at the cost of \$742,749.
2. Authorize the County Manager to establish the Emergency Communications 911 Phone System Refresh Project Fund.
3. Authorize the County Manager to transfer \$742,749 from the Emergency Communications Center Equipment Fund Balance to this project.

A motion to approve was made by Commissioner Frethem, seconded by Commissioner Reinhardt. Ayes – 7: Frethem, MatasCastillo, McDonough, McGuire, Ortega, Reinhardt, Carter. Motion passed.

By: _____
Janet M. Guthrie, Chief Clerk – County Board