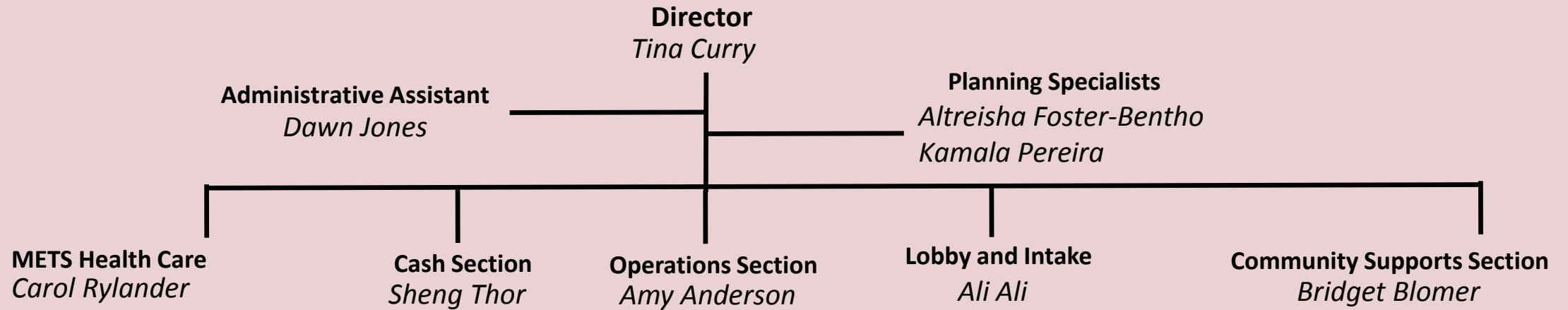


Financial Assistance Services

Department Organizational Structure



METS Health Care

METS Health Care serves individuals and families applying for or are enrolled in MNsure health care via the METS system. METS Health Care staff manage applications entered online by Ramsey County residents via mnsure.org.

Cash Section

The Cash Section serves individuals and families applying for or receiving cash economic support programs. These programs include the Minnesota Family Investment Program (MFIP), Divisionary Work Program (DWP), Child Care Assistance Program (CCAP), General Assistance (GA) and Minnesota Supplemental Aid (MSA).

Operations

The Operations section consists of the FAS Training Team, Quality Control Team, Emergency Assistance Team, FAS Call Center Team, and SNAP Case Management teams, who serve individuals and families receiving Supplemental Nutrition Assistance Program (SNAP) benefits.

Intake Section

The Intake Section handles all in lobby initial inquiries for public assistance from the initial contact to the issuance of initial benefits after the eligibility determination.

Community Support

Community Support specializes in Homeless Services, intake and case management for Group Residential Housing (GRH) and Medical Assistance (MA) programs, including Long Term Care and Waivers.